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| --- | --- | --- | --- | --- | --- | --- |
| **ID** | **Event** | **State** | **Preconditions** | **Next State** | **Task Performed on Entry** | **Tasked Performed on Exit** |
| *Examples Below – Delete the first three rows* |
| 1 | Customer creates new account | Registered | Account request was submitted successfully | Verified | Send email to customer to verify email address | User verifies email address |
| 2 | Customer verified email | Verified | Email verification was completed within 24 hours of account creation | Active | Send welcome email | N/A |
|  |  |  |  |  |  |  |
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